

Adding a domain to your account Content v1

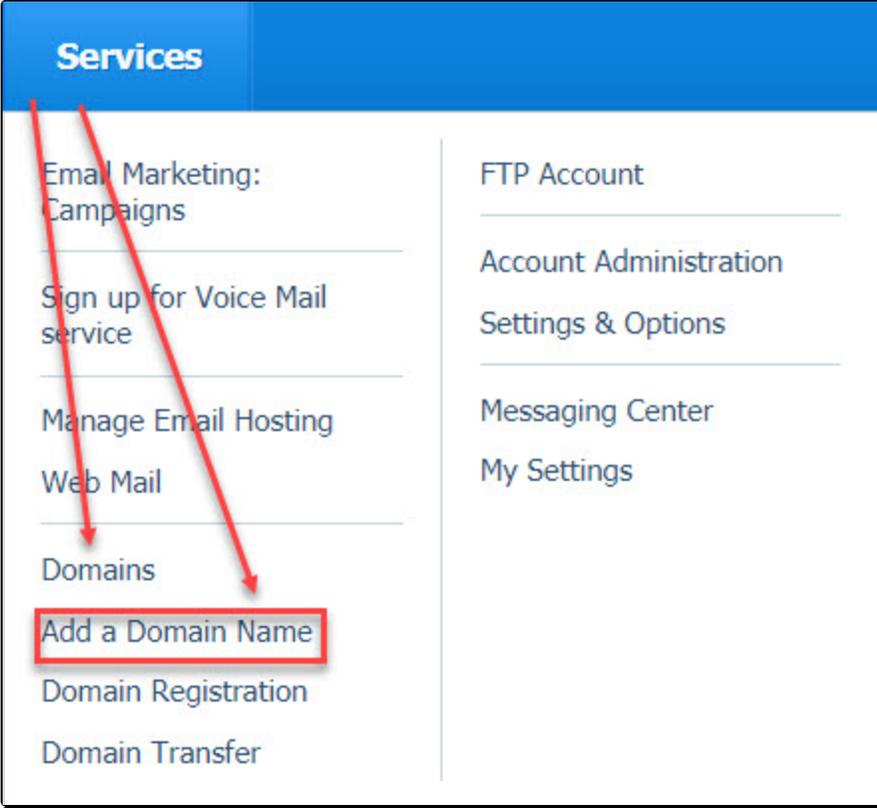
i Important

Adding a domain name is not the same as registering a domain name. We need you to add a domain to your organization account so that we know you want us to associate the domain name with your RescueGroups.org services.

Part 1: Add an already-registered domain name to your RescueGroups.org account

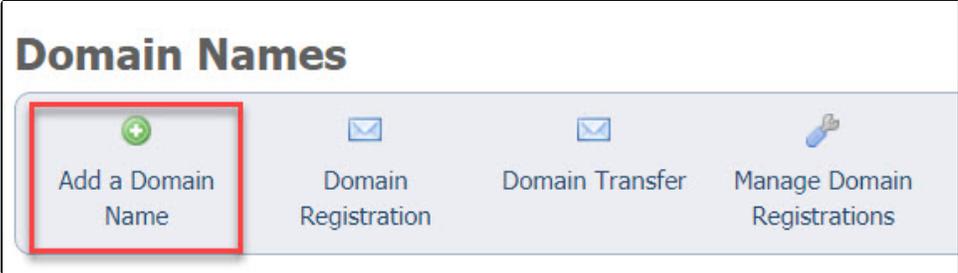
1. Go to **Services > Add a Domain Name** (use the drop-down menu) or go to **Services > Domains** and use the **Add a Domain Name** button

i Where do I find it?



The screenshot shows the 'Services' menu with a blue header. The menu items are: Email Marketing: Campaigns, Sign up for Voice Mail service, Manage Email Hosting, Web Mail, Domains, Add a Domain Name (highlighted with a red box), Domain Registration, and Domain Transfer. To the right, there is a sidebar with: FTP Account, Account Administration, Settings & Options, Messaging Center, and My Settings. Two red arrows point from the 'Add a Domain Name' button to the 'Services' header and the 'Domains' menu item.

Domain Names



The screenshot shows the 'Domain Names' section with four buttons: Add a Domain Name (highlighted with a red box), Domain Registration, Domain Transfer, and Manage Domain Registrations. Each button has an icon above it: a green plus sign, a blue envelope, a blue envelope, and a blue key.

2. Enter the domain name you already own and have registered in the field indicated

Add a Domain Name

[« Domains](#)

Domain Name *

Add Another

 Be sure to enter just the domain; do not include www

3. Click the **Save Domain Name** button

Part 2: Point the domain to RescueGroups.org

In order for users to access your RescueGroups.org services using your custom domain name, the domain must be configured to direct users appropriately. Some organizations have their domain registered with RescueGroups.org, while others use a third party registrar, such as GoDaddy. We've included instructions for both cases in the following sections:

- [Point your domain when RescueGroups.org is your registrar](#)
- [Point your domain when using a third party registrar](#)

 If you just registered a new domain with RescueGroups.org, then this step is completed by default. You can go ahead and move on to [Part 3!](#)

Point your domain when RescueGroups.org is your registrar

1. Log into your RescueGroups.org account and go to Services > Domains and click Manage Domain Registrations

Domain Names

 Add a Domain Name  Domain Registration  Domain Transfer  **Manage Domain Registrations**

This page shows domains and URLs that are configured to be used with the RescueGroups.org Website service and DNS Management. It does not necessarily reflect the domain names that you have registered with RescueGroups.org, or your renewal status. Please click Manage Domain Registrations above for information concerning registered domains.

Current View: Default Total: 2 

Views:    0  Options...

| Domain ID | Domain Name |
|-----------|-----------------------|
| 560 |org |
| 547 |rescuegroups.org |



2. You will now see the My Domains page, where you can manage your domains. Find the domain you want to manage and click on the dropdown arrow next to the wrench.

RescueGroups.org
Technology Solutions Animals Can Live With...

English ▾ Notifications ▾ Logout

My Domains

Portal Home / Client Area / My Domains

View ▾

Showing 1 to 1 of 1 entries

| Domain | Reg Date | Next Due | Auto Renew | Status | Actions |
|----------------|------------|------------|------------|--------|---------|
| ██████████.org | 08/30/2012 | 01/06/2021 | ✓ Enabled | Active | 🔧 ▾ |

Show 10 ▾ entries

Previous 1 Next

With Selected ▾

3. Click on the **Manage Nameservers** option

| | | | | | |
|----------------|------------|------------|-----------|--------|-----|
| ██████████.org | 08/30/2012 | 01/06/2021 | ✓ Enabled | Active | 🔧 ▾ |
|----------------|------------|------------|-----------|--------|-----|

- Manage Nameservers
- Edit Contact Information
- Auto Renewal Status
- Manage Domain
- Renew

4. Select the **Use default nameservers** radio button to assign RescueGroups.org name servers to your domain name.

Managing [redacted].org

Portal Home / Client Area / My Domains / [redacted].org

Manage

Nameservers

You can change where your domain points to here. Please be aware changes can take up to 24 hours to propagate.

- Use default nameservers
- Use custom nameservers (enter below)

| | |
|--------------|--|
| Nameserver 1 | <input type="text" value="dns1.rescuegroups.org"/> |
| Nameserver 2 | <input type="text" value="dns2.rescuegroups.org"/> |
| Nameserver 3 | <input type="text"/> |
| Nameserver 4 | <input type="text"/> |
| Nameserver 5 | <input type="text"/> |

Change Nameservers

5. Be sure to click **Change Nameservers** to save this setting.
6. Your domain name will begin to use the RescueGroups.org DNS service so that when you browse to your domain name, you see your RescueGroups.org website. If you do not see the change within 24 hours, please contact us.

Point your domain when using a third party registrar

There are a few ways to direct web traffic to your RescueGroups.org Website content. The easiest way is to [Configure your domain to use RescueGroups.org name servers](#). However, this change would cause any other services configured on your domain to stop working. If you have other existing services setup for your domain, such as email, you would want to [Configure your domain DNS records to direct web traffic only](#)

Configure your domain to use RescueGroups.org name servers

Important

If you have email services or any other configurations on your domain name with your third party DNS provider/registrar, they will stop working when you change the name servers. The most common examples are email services or Google Apps. Use this process instead: [Configure your domain DNS records to direct web traffic only](#)

1. Log in to your current domain name registrar
2. Look for the option for "**Name Servers**" and enter the following name servers:

dns1.rescuegroups.org
dns2.rescuegroups.org

3. Save the changes, and within a few hours, your domain name will begin to use the RescueGroups.org DNS service so that when you browse to your domain name you see your RescueGroups.org website. If you do not see the change within 24 hours, please contact us.

Configure your domain DNS records to direct web traffic only

1. Log in to your current domain name registrar
2. Add the following DNS records:

| Record Type | Name | Value |
|-------------|------|--|
| A | @ | 54.174.69.182 |
| CNAME | www | farm.rescuegroups.org |

3. Save the changes, and within a few hours, your domain name should be configured so that when you browse to your domain name you see your RescueGroups.org website. If you do not see the change within 24 hours, please contact us.

Part 3: Request your free SSL certificate

Contact [our support team](#) to request a free SSL certificate for your custom domain name. Please let us know for which domain(s) you would like the certificate installed. This process can only be started after you have [Added your domain](#) and [Pointed your domain](#), and may take up to one business day to complete.



Your website visitor's browsers will display privacy warnings when they visit your domain name until this final step has been completed.