


Supported animal import fields

See the chapter, [Importing animal data into your account](#) for information about how to import your animal information into your RescueGroups.org account.

**Where do I find it?**


You need an FTP account to import animal information.

From your home page, go to **Services > FTP Account**. If you already activated your account, the information will display. If you haven't, you can activate it.

On this page:

- [Fields supported by the animal import](#)
- [Header Row Format](#)
- [Deleting an animal record after import](#)


Fields supported by the animal import



This information is for organizations using our [Import Accounts](#) feature.

They are not to be used for a [One-Time Import](#) of animal data completed by our staff.

The following fields are values that are supported by the animal import:



An **R** indicates the field is required. All others are optional.

Field	Supported Values
externalID R	String(45)*
internalID	String(50)
rescueID	String(25)
name R	String(50)
status R	One of the supported statuses
type R	One of the supported species
priBreed R	One of the supported breeds (required unless species is Dog)
secBreed	One of the supported breeds
mix	Yes, No or blank
sex	Male, Female or blank
age	Baby, Young, Adult, Senior or blank
okwithdogs	Yes, No or blank
okwithcats	Yes, No or blank
okwithkids	Yes, No or blank
declawed	Yes, No or blank
housebroken	Yes, No or blank
specialNeeds	Yes, No or blank

altered	Yes, No or blank
size	Small, Medium, Large, X-Large or blank
uptodate	Yes, No or blank
color	One of the supported colors
pattern	One of the supported patterns
coatLength	Short, Medium, Long or blank
courtesy	Yes, No or blank
dsc	String(16000000)
found	Yes, No or blank
foundDate	Date (YYYY-MM-DD)
foundZipcode	String(7)
photo1	Uploaded file name or URL
photo2	Uploaded file name or URL
photo3	Uploaded file name or URL
photo4	Uploaded file name or URL
videoUrl	YouTube video URL

* The externalID value must be unique for each animal. This field is used to match up the animals in your data file those that have already been imported. You should always use the same unique value for each unique animal you upload.



Supported species, breeds, statuses, colors, patterns

Please download and refer to [this spreadsheet](#) to be sure that your species, breeds, statuses, colors, and patterns are all supported by RescueGroups.org.



Unknown Breed

For **dogs** only, RescueGroups.org allows the primary breed field (priBreed) to be left blank to indicate that the dog's breed is unknown. However, if you import an animal to us with a secondary breed without a primary breed, our system will use the secondary breed as the primary since that is how we will export it to adoption sites. You will be notified of that change in your Animal Data Import Errors email notifications. You can read more about the [Unknown breed](#) setting here.



Supported Image Formats

We support only the following image formats for upload: GIF, JPG, PNG

Header Row Format

The first row in your data file should be a header row so we can match-up your fields with the fields in our database. The header row would look something like this:

```
"externalID", "status", "internalID", "rescueID", "name", "type", "priBreed", "secBreed", "mix", "sex",
"okwithdogs", "okwithcats", "okwithkids", "declawed", "housebroken", "age", "specialNeeds", "altered",
"size", "uptodate", "color", "pattern", "coatLength", "courtesy", "dsc", "found", "foundDate", "foundZipcode",
"photo1", "photo2", "photo3", "photo4", "videoUrl"
```



The field names in the header row are case-sensitive.

Deleting an animal record after import

Once an animal record is added through an import file in an Import Account to your RescueGroups.org account, it can be deleted by simply not including that animal row in future data files. The animal will automatically be deleted. This is done by tracking each animal's externalID, which must be unique for each animal. The one exception to this rule is if you are removing all imported animals. Our system has encountered many situations where uploaded files had zero rows of readable data by accident. In these cases, our system does not delete all imported animals as this was often done in error. Instead of uploading a file with zero rows of data, be sure to include at least one animal row with the status of 'deleted'.

Popular Questions

Topics:

- [animals](#)
- [animal](#)
- [import](#)

1. 0
votes

[Linking support for an animal to payment](#)

- 0 answers
- [Andrea Homan](#)
- Apr 24, 2024
- [animals](#)

2. 0
votes

[How do I get my listings to automatically feed to Facebook?](#)

- 2 answers
- [Jennifer Myers](#)
- Mar 20, 2024
- [animals](#)
- [website](#)
- [exports](#)
- [facebook](#)
- [iframe](#)

3. 0
votes

[How can we embed our available or adopted animal data stored in RescueGroups.org for display on an external website service?](#)

- 4 answers
- [Whiskers & Tails Rescue Foundation](#)
- Sept 21, 2023
- Space: [Website Service Guide](#)
- [website](#)
- [exports](#)
- [animals](#)
- [toolkit](#)

4. 0
votes

[My Animal List is empty](#)

- 2 answers
- [Tammy Mullins](#)
- Feb 06, 2024
- [animals](#)

5. 0
votes

[Requests](#)

- 0 answers
- [Anita Lowman](#)
- Feb 19, 2024
- [requests](#)
- [animals](#)

6. 0
votes

[Add a mixed breed choice for dogs](#)

- 1 answer
- [Richard \[RG\]](#)
- Feb 27, 2014
- [requests](#)
- [animals](#)

- [breeds](#)
- [exports](#)

7. 0
votes

Change default location to "no"

- 1 answer
- [Alana Woodbury](#)
- Jan 22, 2024
- [animals](#)
- [exports](#)

8. 0
votes

What fields is the Asilomar Advanced Animal Statistics report pulling from

- 0 answers
- [Alana Woodbury](#)
- Jan 20, 2024
- [animals](#)

9. 0
votes
status

Is there a way to view relationship from the Animal List page?

- 1 answer
- [Michelle Caylor](#)
- Dec 08, 2023
- [animals](#)

10. 0
votes
status

Can we increase the information exported to Adopt-A-Pet to include relationships?

- 1 answer
- [Michelle Caylor](#)
- Dec 08, 2023
- [animals](#)
- [exports](#)

Have a question about this topic?