Using data recovery

The Data Recovery page lists objects that have been deleted from your service but haven't actually been purged from the system. For example, when you change an animal's status to "Deleted," the animal's record isn't actually permanently deleted from the system. The animal information is still available on the Data Recovery page until it is purged.

> ✅ **Where do I find it?**
>
> You can find the Data Recovery page by going to Services > Account Administration and clicking Data Recovery.

The following actions are available for Data Recovery with the specified service and user roles:

Action	Description	Services	User Roles
View	Able to view objects that have been deleted	All	Site Admin only
Recover (Edit Object)	Able to change the status of a deleted object to recover it	All	Permission to Edit Object

Deleted items may be purged after 30 days, at which time they will be permanently removed from the system and cannot be recovered.

You can recover deleted items by going to **Services > Account Administration > Data Recovery**. Depending on your services, the following deleted items may be available for you to review:

- Animals
- Campaigns
- Contacts
- Email Marketing Campaign Emails
- Online Forms Questions
- Submitted Forms
- Users
- Web Pages

Popular Questions

Topics:

- animals
- data
- recovery
- animal

1. 0 votes

    ### How do I get my listings to automatically feed to Facebook?

    - **2** answers
    - Jennifer Myers
    - Mar 20, 2024
    - animals
    - website
    - exports
    - facebook
    - iframe

2. 0 votes

    ### How can we embed our available or adopted animal data stored in RescueGroups.org for display on an external website service?

    - **4** answers
    - Whiskers & Tails Rescue Foundation
    - Sept 21, 2023
    - Space: Website Service Guide
    - website
    - exports
    - animals
    - toolkit

3. 0 votes

    ### My Animal List is empty

    - **2** answers
    - Tammy Mullins
    - Feb 06, 2024
    - animals

4. 0 votes

    ### Requests

- **0** answers
- Anita Lowman
- Feb 19, 2024
- requests
- animals

5. 0
   votes

   ## Add a mixed breed choice for dogs

   - **1** answer
   - Richard [RG]
   - Feb 27, 2014
   - requests
   - animals
   - breeds
   - exports

6. 0
   votes

   ## Change default location to "no"

   - **1** answer
   - Alana Woodbury
   - Jan 22, 2024
   - animals
   - exports

7. 0
   votes

   ## What fields is the Asilomar Advanced Animal Statistics report pulling from

   - **0** answers
   - Alana Woodbury
   - Jan 20, 2024
   - animals

8. 0
   votes
   status

   ## Is there a way to view relationship from the Animal List page?

   - **1** answer
   - Michelle Caylor
   - Dec 08, 2023
   - animals

9. 0
   votes
   status

   ## Can we increase the information exported to Adopt-A-Pet to include relationships?

   - **1** answer
   - Michelle Caylor
   - Dec 08, 2023
   - animals
   - exports

10. 1
    vote

    ## How do I duplicate an application? When I try to duplicate the resulting form is "Incomplete," and data from original form does not transpose.

    - **1** answer
    - Kirsten A Reed
    - Oct 25, 2021
    - animals
    - forms
    - animal

Have a question about this topic?