

# About your authorized account contacts

An Authorized Contact is an individual that is authorized to make changes to your RescueGroups.org service, including canceling and subscribing to new services. An authorized contact is often a principal with the organization, like a board member or director. The individual is not required to have permissions in your service to be an authorized contact. When your account was created, the person who requested the account was given the authorization to manage the account, including adding and removing services and closing the account. This individual may also have provided an alternate authorized contact. Please note, an authorized contact always has (or can obtain) full **Site Admin** permission. In addition, this individual will receive all account notices, including invoices. The individual is not required to have security permissions in your account to be an Authorized contact, and cannot be removed as an Authorized contact by deleting their RescueGroups.org user account.

If this individual is no longer available for your organization, you need to submit a [Change of Authority](#) request to us in order to change the Authorized contacts on the account.

## Popular Questions

Topics:

- [animals](#)
- [account](#)
- [animal](#)

1. 0  
votes

### [Linking support for an animal to payment](#)

- 0 answers
- [Andrea Homan](#)
- Apr 24, 2024
- [animals](#)

2. 0  
votes

### [How do I get my listings to automatically feed to Facebook?](#)

- 2 answers
- [Jennifer Myers](#)
- Mar 20, 2024
- [animals](#)
- [website](#)
- [exports](#)
- [facebook](#)
- [iframe](#)

3. 0  
votes

### [How can we embed our available or adopted animal data stored in RescueGroups.org for display on an external website service?](#)

- 4 answers
- [Whiskers & Tails Rescue Foundation](#)
- Sept 21, 2023
- Space: [Website Service Guide](#)
- [website](#)
- [exports](#)
- [animals](#)
- [toolkit](#)

4. 0  
votes

### [My Animal List is empty](#)

- 2 answers
- [Tammy Mullins](#)
- Feb 06, 2024
- [animals](#)

5. 0  
votes

### [Requests](#)

- 0 answers
- [Anita Lowman](#)
- Feb 19, 2024
- [requests](#)
- [animals](#)

6. 0  
votes

### [Add a mixed breed choice for dogs](#)

- 1 answer
- [Richard \[RG\]](#)
- Feb 27, 2014
- [requests](#)
- [animals](#)

- [breeds](#)
- [exports](#)

7. 0  
votes

**Change default location to "no"**

- 1 answer
- [Alana Woodbury](#)
- Jan 22, 2024
- [animals](#)
- [exports](#)

8. 0  
votes

**What fields is the Asilomar Advanced Animal Statistics report pulling from**

- 0 answers
- [Alana Woodbury](#)
- Jan 20, 2024
- [animals](#)

9. 0  
votes  
status

**Is there a way to view relationship from the Animal List page?**

- 1 answer
- [Michelle Caylor](#)
- Dec 08, 2023
- [animals](#)

10. 0  
votes  
status

**Can we increase the information exported to Adopt-A-Pet to include relationships?**

- 1 answer
- [Michelle Caylor](#)
- Dec 08, 2023
- [animals](#)
- [exports](#)

**Have a question about this topic?**