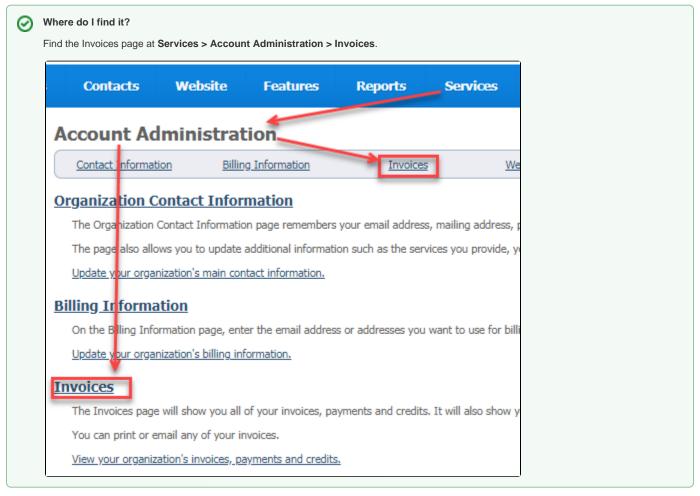
About your invoices

The Invoices page shows you all of your invoices, payments, and credits.

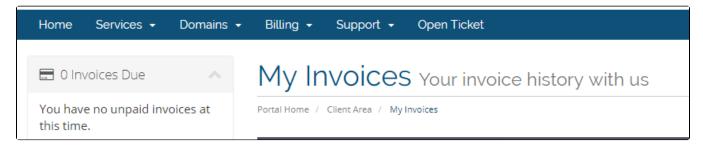


The following actions are available for Invoices with the specified service and user roles:

Action	Description	Services	User Roles
View	Able to view account invoices	All	Accounting Admin
Email	Able to email an invoice	All	Accounting Admin

From the invoices list, you can print or email any of your invoices. You may need to email the invoice to another person within your organization if they do not have access to your RescueGroups.org service. However, there is an **Accounting** security role so you can grant staff access to just the **Invoices** page

You can also see your current balance and pay online with a PayPal account (or credit card through PayPal). See the section below, Paying with PayPal.



Paying your bill

We accept two forms of payment: check and PayPal. You can also pay by credit card using PayPal.

Paying by check

Mail your check with a copy of your invoice (or your organization's name and ID) to:

RescueGroups.org P.O. Box 1245

Bowie, MD 20718-1245

Paying with PayPal

- 1. Log in to your RescueGroups.org account (Browse to https://rescuegroups.org and click the Login button at the top of the page.)
- 2. Access Services > Account Administration from the menu.
- 3. Click the Invoices link.
- 4. Ensure that PayPal is selected in the drop-down box in the upper-right hand corner of the invoice just below UNPAID.
- 5. Click the PayPal button to add your balance to your cart.
- 6. Check out using PayPal.

You may find our Video on Paying with PayPal helpful as well found on our YouTube page here: Https://www.youtube.com/watch?v=krTcZzloBoA

If you can't access your invoice you can make a manual payment

If you can't access your invoice using the instructions above, you can send payment with PayPal to payments@rescuegroups.org – then please immediately let support know (including the PayPal transaction ID) that you have made a manual PayPal payment so we can post the payment to your account.

Watch this helpful video

We've prepared a video for you to help you access and pay your invoices.

If you are looking to Volunteer or Donate please see the following link

https://rescuegroups.org/about-rescue-groups-org/donate-or-volunteer/

Popular Questions

Topics:

- animals
- invoice
- invoices
- animal
- **1.** 0

votes

Linking support for an animal to payment

- 0 answers
- Andrea Homan
- Apr 24, 2024
- animals

2. 0

How do I get my listings to automatically feed to Facebook?

- 2 answers
- Jennifer Myers
- Mar 20, 2024
- animals
- website
- exports
- facebook
- iframe

3. 0 vote:

How can we embed our available or adopted animal data stored in RescueGroups.org for display on an external website service?

- 4 answers
- Whiskers & Tails Rescue Foundation
- Sept 21, 2023
- Space: Website Service Guide

```
website
        exports
        • animals
        toolkit
 4. 0
   votes
   Requests
        • 0 answers

    Anita Lowman

        • Feb 19, 2024
        requests
        animals
5. 0
   votes
   My Animal List is empty
        • 2 answers

    Tammy Mullins

        • Feb 06, 2024
        • animals
 6. 0
   votes
   Add a mixed breed choice for dogs
        • 1 answer
        • Richard [RG]
        • Feb 27, 2014
        requests

    animals

        • breeds
        • exports
 7. 0
   votes
   Change default location to "no"
        • 1 answer

    Alana Woodbury

        • Jan 22, 2024
        • animals
        exports
 8. 0
   votes
   What fields is the Asilomar Advanced Animal Statistics report pulling from
        • 0 answers

    Alana Woodbury

        • Jan 20, 2024
        animals
 9. 0
   votes
   status
   Is there a way to view relationship from the Animal List page?
        • 1 answer

    Michelle Caylor

        • Dec 08, 2023
        animals
10. 0
   votes
   Can we increase the information exported to Adopt-A-Pet to include relationships?
        • 1 answer
        Michelle CaylorDec 08, 2023
        animals
        exports
                                     Have a question about this topic?
```