

Contacting RescueGroups.org

There are several ways to get in contact with us. We want to help you, and we want to make it easy for you to get the support you need.

On this page:

- [Creating a support ticket](#)
- [Contacting us directly](#)
 - [Email to:](#)
 - [Mail to:](#)
 - [Fax to:](#)
- [Getting support](#)

Creating a support ticket

If you are having a problem doing a task in your account, [please fill out a support ticket](#) so that we can support you. In addition, we offer a community-based [Questions](#) section in which other users can help answer specific questions about the use of the features of your services. We have [instructional videos](#) and, of course, our user guides. Here is a list of our guides:

- [Getting Started with RescueGroups.org](#)
- [Pet Adoption Portal](#)
- [Website Service](#)
- [Data Management](#)
- [Online Forms](#)
- [Voicemail Service](#)
- [Email Services](#)
- [TG](#)

We even have a chapter devoted to how to find the information you need in our guides. Read the [Finding help in the documentation](#) in our [Getting started with RescueGroups.org](#) guide.

For a detailed guide to your methods of obtaining support from RescueGroups.org, read the [Getting support](#) page.

Contacting us directly

You may have occasion to contact us directly, for instance, when sending in a form or letter, or sending a request for support through email. Here are the ways you can contact us:

Email to:

support@rescuegroups.org

Mail to:

RescueGroups.org
PO Box 1245
Bowie, MD 20718-1245

Fax to:

240-630-4880

Getting support

If you have an issue, you can fill out a support ticket. We want to help! See the chapter in this guide [Getting Support](#) to find the various ways to get help for your issue.

Popular Questions

We can't find any questions. Check the topic exists.

Have a question about this topic?