

Importing data from PetPoint



PetPoint does not allow its users to export their animal data automatically to RescueGroups.org. In addition, PetPoint does not provide a way to share animal images from their system. Please consider importing from Adopt-a-Pet or Petfinder if you would like animal images included in your import.

However, if you are interested in moving your data from PetPoint to RescueGroups.org we can help you. This process is a one time import and will not continually upload data from your PetPoint account to RescueGroups.org. Please note this is a labor-intensive manual process from our support team and may take some time.

Exporting data from PetPoint

You can easily export your animals, contacts, intakes and outcome data using the following process, and then we can import that data into your RescueGroups.org account.

1. Login to your PetPoint account.
2. Click **Reports > Report Website**.
3. Click **Animal: Animal Inventory**.
4. Click the **Submit** button at the bottom.
5. Select **CSV (comma delimited)** from Drop down and click the **Export** link.
6. Save the file to your computer.
7. Go back to the **Report List** page (you can use your browser's back button, or go to the main page and click **Reports > Report Website** again).
8. Click **Person By Association Extended**.
9. Click the **Submit** button at the bottom.
10. Save the file to your computer.
11. Go back to the **Report List** page (you can use your browser's back button, or go to the main page and click **Reports > Report Website** again).
12. Click **Animal: Intake With Results Extended**.
13. Change the **Intake Start Date** to two years before today's date (ex., if today's date is 8/28/2015, enter 8/28/2013).
14. On the **Active Animals** drop down, select **Include**.
15. Click the **Submit** button at the bottom.
16. If you have a RescueGroups.org FTP account and you are comfortable using an FTP client, upload the exported files to your RescueGroups.org FTP account into the import directory.
17. Send an email to RescueGroups.org Support (support@rescuegroups.org) and attach the three files you saved above.

We will import the data into your account and respond to your ticket when complete.



If you want us to import your Animals, Contacts, Intakes, and Outcomes we'll need the three files listed above.

If you want us to import only your animals then you can send us just the Animal Inventory file.

Popular Questions

We can't find any questions. Check the topic exists.

Have a question about this topic?