

# Uploading data to your FTP account

 Where do I find it?

On this page:

Related pages:

To upload a data file for import, do the following:

1. Enable your organization's FTP account. The [FTP page](#) in this User Guide has additional information about the account.
2. Upload your data file (CSV) to the import directory.
3. Upload your animal pictures to the import/pictures directory, if necessary.

When uploading the data file to the FTP account, be sure to use the data file name you specified when creating the Import account.

The animal data file should be uploaded into the import directory. If you don't see an import directory in your FTP account you can create it with your FTP client.

If you are uploading animal pictures to be processed, place the images in the import/pictures directory. If you don't see an import/pictures directory in your FTP account you can create it with your FTP client. Be sure the file names are specified in the animal data file.

## Popular Questions

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- [animal](#)
- [upload](#)
- [ftp](#)

1. 0 votes

### Linking support for an animal to payment

- 0 answers
- [Andrea Homan](#)
- Apr 24, 2024
- [animals](#)

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### How do I get my listings to automatically feed to Facebook?

- 2 answers
- [Jennifer Myers](#)
- Mar 20, 2024
- [animals](#)
- [website](#)
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### How can we embed our available or adopted animal data stored in RescueGroups.org for display on an external website service?

- 4 answers
- [Whiskers & Tails Rescue Foundation](#)
- Sept 21, 2023
- Space: [Website Service Guide](#)
- [website](#)
- [exports](#)
- [animals](#)
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### Requests

- 0 answers

- [Anita Lowman](#)
- Feb 19, 2024
- [requests](#)
- [animals](#)

5. 0  
votes

### **My Animal List is empty**

- 2 answers
- [Tammy Mullins](#)
- Feb 06, 2024
- [animals](#)

6. 0  
votes

### **Add a mixed breed choice for dogs**

- 1 answer
- [Richard \[RG\]](#)
- Feb 27, 2014
- [requests](#)
- [animals](#)
- [breeds](#)
- [exports](#)

7. 0  
votes

### **Change default location to "no"**

- 1 answer
- [Alana Woodbury](#)
- Jan 22, 2024
- [animals](#)
- [exports](#)

8. 0  
votes

### **What fields is the Asilomar Advanced Animal Statistics report pulling from**

- 0 answers
- [Alana Woodbury](#)
- Jan 20, 2024
- [animals](#)

9. 0  
votes  
status

### **Is there a way to view relationship from the Animal List page?**

- 1 answer
- [Michelle Caylor](#)
- Dec 08, 2023
- [animals](#)

10. 0  
votes  
status

### **Can we increase the information exported to Adopt-A-Pet to include relationships?**

- 1 answer
- [Michelle Caylor](#)
- Dec 08, 2023
- [animals](#)
- [exports](#)

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