

Getting familiar with your account interface

When you first log in to your RescueGroups.org account, you may want to refer to this page to help you tour your personal account interface page. Each person in the organization sees a personalized account page, although all personal account pages have the same basic information in the same layout. Admins for the account may have different controls, and users have a "My Fosters" page customized to the fosters listed under their names.



Where do I find it?

Your personal account interface page is what you see when you log into your account at RescueGroups.org.

On this page:

- [Overview of the features of your account screen](#)

Related pages:

- [Searching your account](#)

Overview of the features of your account screen

After you log in to your RescueGroups.org account, you will see your personal account home screen, like the one below. It's a good idea to get familiar with how items are grouped and where they're located. Please spend some time exploring the items available below each heading: **Animals**, **Contacts**, **Website**, **Features**, **Reports**, **Services**, etc.

- You will find your Account number listed in parenthesis next to your organization name. We also refer to this as your Organization ID.
- To change your username, password, and preferences, click **My Settings**, located to the right of your name and using a small gear icon.
- Access our user guides online from the **Help & Support** box on the right.
- If you are a Site Admin, you can access the **Account Settings** under **Services > Account Administration**.
- The **Quick Links** section in the middle of the page includes links to our most used features, such as adding or searching for an animal, adding or searching for a contact, adding volunteers (your basic "role" in the organization), adding a location, event, and adoption. It also includes a link to the reports you can pull.
- The **My Rescue** section, also in the middle of the page, is personalized to each user. This section shows your fosters and other information that pertains only to you.
- Notice the boxes on the left. You can search the site, add animals, contacts, and so forth from here, and most importantly, contact customer support.

The screenshot shows the RescueGroups.org account interface. The top navigation bar includes links for Home, Animals, Contacts, Website, Features, Reports, and Services. The main content area is divided into several sections:

- Left Sidebar:** Contains a "Search Site" section with a search bar and a "Go!" button, an "Add a new..." section with a dropdown menu and a "Go!" button, and a "Support" section with a "Get Support" button.
- Top Center:** Displays "Your organization (Your organization's account number)" and "Your first name".
- My Rescue:** A section showing "My Fosters (0)" and "My Reports (0)".
- Quick Links:** A section with links to "Add an Animal", "Search Animals", "Add a Contact", "Search Contacts", "Add a Volunteer", "Add a Location", and "Reports".
- My Settings:** A link to the user's settings page, indicated by a gear icon.
- Help and Support:** A section with "Getting Started" links (User guide, Change your Password), "Support" links (Contact Support), and social media icons for Facebook and Twitter.
- Message Center Preview:** A section showing a list of messages, including "Video testimonials, New Adopted & Hidden Pet Lists, QR codes, and more!", "Would you help us by writing a testimonial?", "We'd like to provide you with faster services", "Vote so RescueGroups.org can receive \$10,000!", and "What's New At Adopt-a-Pet.com In November".
- Partners/Fundraising:** A section featuring the "poundWISHES" logo and a "Find more ..." link.



Service Note

Depending on your service or your personal security permissions, you may not have access to all of the links below under each heading.



For convenience, there are many ways to access the same information or function, like **Adding an Animal**:

- From the **Animals** menu at the top (**Animals > Add an Animal**)
- From **Quick Links: Add An Animal**
- From the left navigation bar, under **Add a new...** select **Animal**, then click **Go!**

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