

# Importing animal data from iShelters

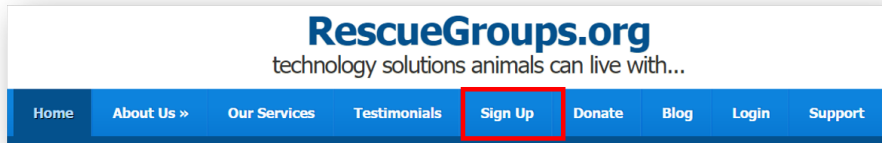
iShelters is one of several rescue and shelter software packages which uploads adoptable animal data to [RescueGroups.org](https://www.rescuegroups.org).



We are very happy to say that many providers are committed to helping the community just as we do at [RescueGroups.org](https://www.rescuegroups.org). If the service you are currently using isn't doing everything they could to help you and your animals, please consider switching to one of the [community-focused companies](#) that are working with the rescue community.

To upload animal data from iShelters to RescueGroups.org, follow these instructions::

1. Sign up for an account with [RescueGroups.org](https://www.rescuegroups.org) if you don't already have one. You can do that on the [RescueGroups.org](https://www.rescuegroups.org) website: <http://www.rescuegroups.org>. Click the **Sign Up** link from the top menu bar and fill out the information on the form.



2. Once your account is created, open a support ticket at <http://www.rescuegroups.org/support> and request an upload from iShelters. You will receive a confirmation email from us that will have the account number to use when configuring iShelters.
3. Follow these instructions to configure iShelters:
  - a. Go to **adminShelters**.
  - b. Click the **Export** tab.
  - c. Click **Settings**.
  - d. Under **RescueGroups** enter the account number in the form.
  - e. Select either **manual** or **automatic** exporting.
  - f. Go to each individual animal (on the iShelters side) and click **Export**.
  - g. Fill in the RescueGroups form (be sure to check **show on RescueGroups** at the bottom).
  - h. Perform a manual export.

If you have a problem or any questions with your iShelters configuration please contact Carrie Gerendasy: [carrie@trackabeast.com](mailto:carrie@trackabeast.com) or (510) 292-7783.

## Popular Questions

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1. 0  
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### [Linking support for an animal to payment](#)

- 0 answers
- [Andrea Homan](#)
- Apr 24, 2024
- [animals](#)

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### [How do I get my listings to automatically feed to Facebook?](#)

- 2 answers
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- Mar 20, 2024
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### [How can we embed our available or adopted animal data stored in RescueGroups.org for display on an external website service?](#)

- 4 answers
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- Sept 21, 2023
- Space: [Website Service Guide](#)
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4. 0  
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### Requests

- 0 answers
- [Anita Lowman](#)
- Feb 19, 2024
- [requests](#)
- [animals](#)

5. 0  
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### My Animal List is empty

- 2 answers
- [Tammy Mullins](#)
- Feb 06, 2024
- [animals](#)

6. 0  
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### Add a mixed breed choice for dogs

- 1 answer
- [Richard \[RG\]](#)
- Feb 27, 2014
- [requests](#)
- [animals](#)
- [breeds](#)
- [exports](#)

7. 0  
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### Change default location to "no"

- 1 answer
- [Alana Woodbury](#)
- Jan 22, 2024
- [animals](#)
- [exports](#)

8. 0  
votes

### What fields is the Asilomar Advanced Animal Statistics report pulling from

- 0 answers
- [Alana Woodbury](#)
- Jan 20, 2024
- [animals](#)

9. 0  
votes  
status

### Is there a way to view relationship from the Animal List page?

- 1 answer
- [Michelle Caylor](#)
- Dec 08, 2023
- [animals](#)

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### Can we increase the information exported to Adopt-A-Pet to include relationships?

- 1 answer
- [Michelle Caylor](#)
- Dec 08, 2023
- [animals](#)
- [exports](#)

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