Importing animal data from Petstablished

Petstablished is one of several rescue and shelter software packages that uploads adoptable animal data to RescueGroups.org.

We are very happy to say that many providers are committed to helping the community just like RescueGroups.org. If the service you are currently using isn't doing everything they could to help you and your animals, please consider switching to one of the community-focused companies that are working with the community.

If you need additional help, please review the instructions in your Petstablished account by logging into your Petstablished account, clicking on the widgets section on your dashboard, and clicking on RescueGroups.org Pet Adoption Portal in the service provider drop down. If you continue to need help please contact Petstablished by emailing support@petstablished.com or by calling (855) 684-3184.

Existing Animal Records

Please know that if you choose to use our Import Account feature to import data automatically from any third party system, this action will NOT affect any pre-existing animal record that is currently listed in your RescueGroups.org account. An Import Account can only add, or edit animal records that have previously been added by that specific Import Account. If you plan to *only* have your Import Account load animals to your RescueGroups.org account, we would recommend that you delete pre-existing animal records in your RescueGroups.org account, prior to loading your first import file. This will help to ensure your animal records are accurate and avoid duplicate or outdated animal records.

Uploading your animal data

To upload animal data from Petstablished to RescueGroups.org:

Sign up for an account with RescueGroups.org if you don't already have one: Go to http://www.rescuegroups.org and click the Sign Up button.

1. After your account is created, create an FTP account. Please see the FTP article for additional information about creating an FTP account.
    a. Login to your RescueGroups.org Manage account (https://rescuegroups.org/manage/).
    b. Go to **Services > FTP Account**.
2. Create an Import Account for your data from Petstablished. You can read more about Using the Import accounts feature for additional information about adding an **Import Account**.
    a. Login to your RescueGroups.org Manage account (https://rescuegroups.org/manage/)
    b. Go to **Animals > Imports**
    c. Click **Add an Import Account**
    d. Select **CSV** for Configuration Type
    e. Enter the **File Name** that Petstablished will be uploading (they typically use **ps_pets.csv**)
    f. We recommend that you enter your email address so you can be alerted concerning import errors
    g. Click **Save Import Account**
3. Configure the Petstablished upload according to the vendor instructions. Use the FTP account information for the upload. If you need help configuring Petstablished please contact Petstablished support.

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- Jan 20, 2024
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- Dec 08, 2023
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