

Uploading data to your FTP account



Where do I find it?

To upload a data file for import, do the following:

1. Enable your organization's FTP account. The [FTP page](#) in this User Guide has additional information about the account.
2. Upload your data file (CSV) to the import directory.
3. Upload your animal pictures to the import/pictures directory, if necessary.

When uploading the data file to the FTP account, be sure to use the data file name you specified when creating the Import account.

The animal data file should be uploaded into the import directory. If you don't see an import directory in your FTP account you can create it with your FTP client.

If you are uploading animal pictures to be processed, place the images in the import/pictures directory. If you don't see an import/pictures directory in your FTP account you can create it with your FTP client. Be sure the file names are specified in the animal data file.

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How do I get my listings to automatically feed to Facebook?

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How can we embed our available or adopted animal data stored in RescueGroups.org for display on an external website service?

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My Animal List is empty

- 2 answers
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Add a mixed breed choice for dogs

- 1 answer
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- Feb 27, 2014

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Change default location to "no"

- 1 answer
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What fields is the Asilomar Advanced Animal Statistics report pulling from

- 0 answers
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How do I duplicate an application? When I try to duplicate the resulting form is "Incomplete," and data from original form does not transpose.

- 1 answer
- [Kirsten A Reed](#)
- Oct 25, 2021
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Is there a way to view relationship from the Animal List page?

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- Dec 08, 2023
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Can we increase the information exported to Adopt-A-Pet to include relationships?

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