

# Finding\_help\_in\_the\_documentation\_Intro\_v1

Whether you are new to our services or you've just added a service, the **Guides** and videos we've created should help you jump right in. You can absolutely do this! And we'll show you how easy it is to start.

This chapter will guide you in how to find what you need in the documentation. If you are having trouble using any of the features of your service, the answer is usually in the guides. Keep in mind, though, that there are often several ways to perform a task, and that using one feature might allow you to add other features.

A good example of this is the **Events** feature. You can promote events your organization will attend, such as fundraisers and adoption events. These events can be promoted on your RescueGroups.org website through the **News** and **Events Calendar** features. You can also use the **Email Marketing Service** to promote an event. You can add animals to an event, when specific animals will be attending an event, such as adoption events. And, if you use the **Events** feature and add animals which are attending, visitors to your website can request to meet an animal at a specific event. All of these features work together to create a robust promotional, tracking, and monitoring process for events at which your organization is in attendance.

In addition to the guides, you can ask questions in our community **Questions** forum, because another group may have had a similar issue. The **Questions** community forum is great when you have a specific thing you want to do with a particular service, such as add a logo to a specific template and are confused about how to do it. Our support staff monitors the questions.

We also have how-to videos, which you will find interspersed throughout the guides, or listed on this page: [Instructional Videos](#).

If you run into any problems, send us a note at:

<https://support.rescuegroups.org/>

We're behind you all the way.