

Finding help in the documentation Content v1

Finding a service guide

The following guides cover the main RescueGroups.org services and should get you using your new service. Remember that the **Pet Adoption Portal** is free so if you haven't already set up the service, we urge you to do so. It's our most popular and most widely complimented service! We've devoted an [entire guide](#) to helping you to set it up and use it.

A good guide to read if you're new to RescueGroups.org is the [Getting started with RescueGroups.org](#) guide.

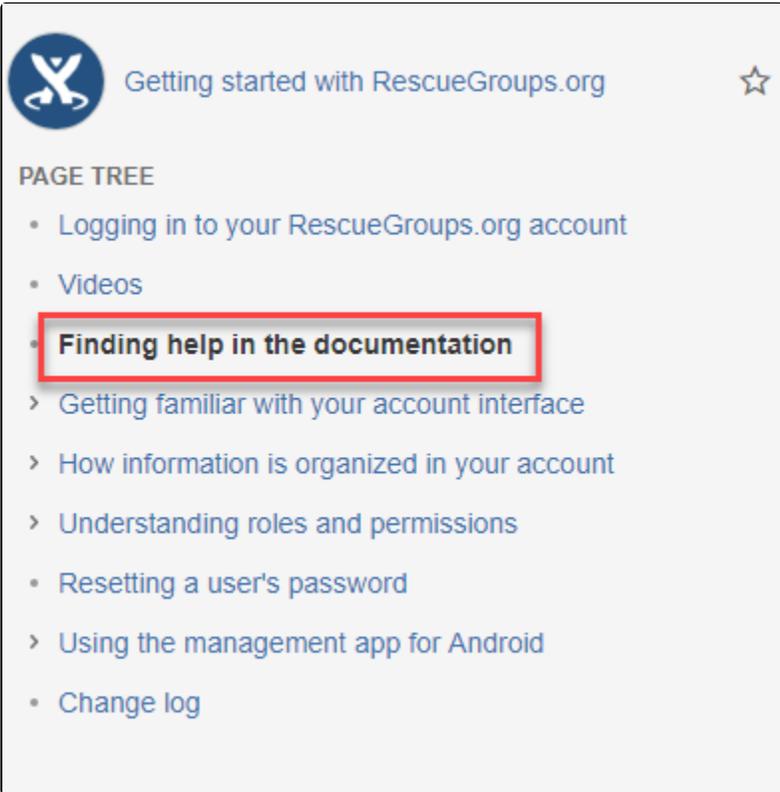
The Individual service guides include:

- [Pet Adoption Portal](#)
- [Website Service](#)
- [Data Management](#)
- [Online Forms](#)
- [Domain Names guide](#)
- [Management app for Android guide](#)
- [Email Hosting and Forwarding Service](#)
- [Email Marketing Service guide](#)
- [Voicemail Service](#)
- [Incoming Fax to Email Service](#)
- [TG](#)

Using the guides

The view of the guides is different depending on whether you're on your computer or your Android phone or tablet. The most significant difference you'll see is that when you're using the mobile app, you won't see the list of topics on the left navigation bar. From your computer, you will see a list of clickable topics like the one below, from the [Getting Started with RescueGroups.org](#) guide. Notice that the title of this article, **Finding help in the documentation**, is in bold, to help you find your place in the guide. Also, notice that the title of this chapter has a bullet point to its left. The chapter beneath, **Getting familiar with your account interface**, by contrast, has a right-pointing arrow. The bullet point indicates there are no related pages. The arrow signifies that the page has related pages connected to it. Click the arrow to expand the list of connected pages.

 The view of the guides from a mobile device using our mobile app is different and does not include the left navigation menu, the *Page Tree*. To move from guide to guide, use the list of guides on the home page of each guide.



 Getting started with RescueGroups.org 

PAGE TREE

- Logging in to your RescueGroups.org account
- Videos
- **Finding help in the documentation**
- › Getting familiar with your account interface
- › How information is organized in your account
- › Understanding roles and permissions
- Resetting a user's password
- › Using the management app for Android
- Change log

On the Home page of each guide, you'll find a list to other guides, a search box for finding help within that guide, and a clickable list of some of the pertinent topics within that guide. Below is an example of the topics for the Portal guide.

Find it in this guide

- [About account administration](#)
- [About additional free tools](#)
- [About Reports](#)
- [About roles, security, and permissions](#)
- [About your services](#)
- [Features](#)
- [Finding help in the documentation](#)
- [Getting Started with the Pet Adoption Portal](#)
- [Getting support](#)
- [Instructional videos](#)
- [Your FTP account](#)

Also on each page of the guide, you'll notice a table of contents for the page:

On this page:

- [Finding a service guide](#)
- [Using the guides](#)

If there are related pages, they will also be listed:

On this page:

- [Exploring the features of your account](#)

Related pages:

- [Searching your account](#)

Searching the guides

There are two ways to search the guides.

From the home page of each guide, you'll notice an open field titled, *Search this guide*. You can use that field to search only the guide you are reading.

Search this guide



If you are using the browser view of the guide, you can search from the left navigation bar.



When viewing the guides from the mobile app, you'll notice that you don't see a left navigation bar (so as to conserve space for the content). However, if you find that feature useful, select **Browser View** in the mobile app, and you will see the same view of the guides as you do from a computer.