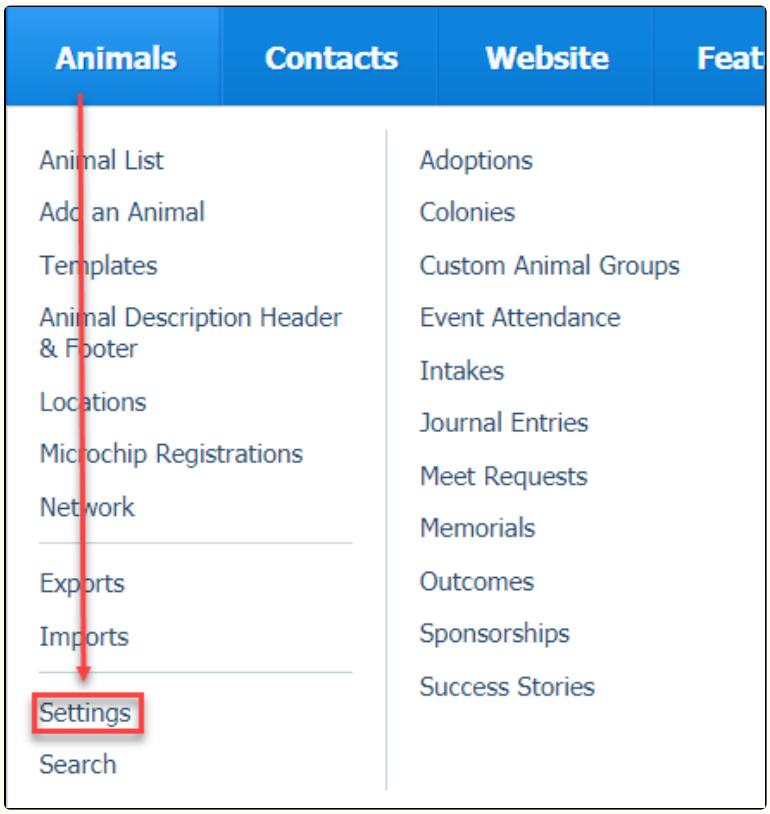
Managing animal status

The animal status is a field can be used to reflect the changes as an animal moves through your organization. For example, an animal may be listed as Hold (for medical or training), then changed to Available (for adoption), and then Adopted.

Where do I find it?

You can set your public animal statuses by going to **Animals > Settings > Public Statuses**.



On this page:

- Public vs Private Statuses
- What statuses are exported?
- Making a status public
- Active Status List
- Active vs Inactive Statuses
- Detailed information on Animal Statuses

Public vs Private Statuses

Any status that has been marked as Public may be shared through the RescueGroups.org API and FTP exports to other websites and users. By default, the only statuses that are public are **Available** and **Adopted**. You can confirm which statuses have been set to Public by going to **Animals > Settings** and selecting Public Statuses.

What statuses are exported?

Organizations can make any animal status public. If you make a status public, then it allows animals with that status to be exported through our Pet Adoption Toolkit and API (listed under API exports by going to **Animals** > **Exports**). In the case of the services that use data from our API, it's then up to that service what animal statuses they want to bring into their system. Only specific statuses are exported to Petfinder.com and Adopt-a-Pet.com. Specifically, the *Available* status is exported, and *Adopted* status can be exported if the option in Animal Settings is enabled.

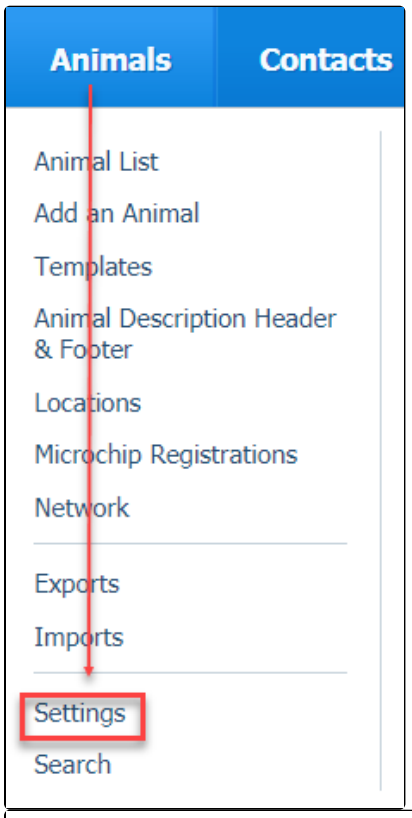
You can prevent specific pets from exporting to the adoption listing websites and the **RescueGroups.org API** by selecting **No** for the Allow Export setting on the animal's record, regardless of the animal's status.

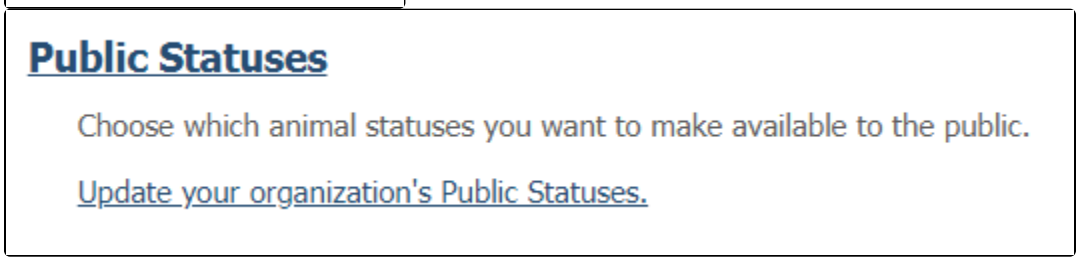
Making a status public

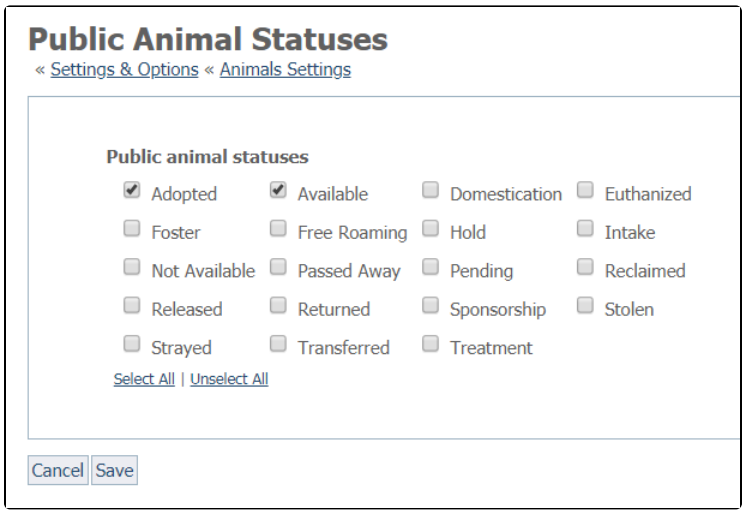
Remember, public statuses are those that allow sites to access that data via our API (see our What Statuses are Exported Section? above). **You can make any animal status public**, except for **Deleted**.

To select those statuses to make public:

1. Go to **Animals > Settings**.
2. Select Public Statuses from the list at the top or on the page.
3. Simply tick off the checkbox next to the status which you want to make available to the public.
4. Click **Save**.







Active Status List

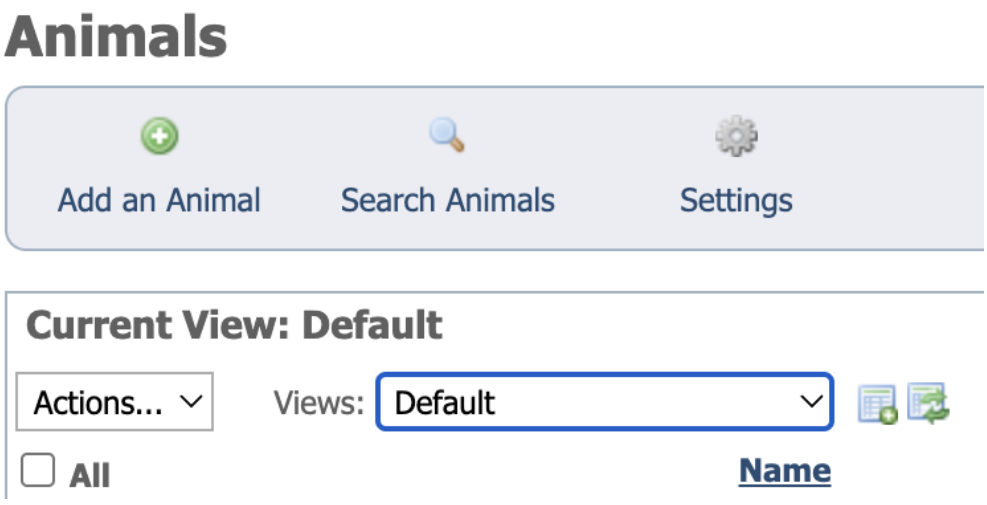
Available
Domestication
Foster
Hold
Intake
Not Available
Pending
Sponsorship
Treatment

All other statuses are considered inactive.

Active vs Inactive Statuses

RescueGroups.org would recommend that you use an **Active** status to identify animals that are currently in the care of your organization (including your volunteers). Once an animal's care is no longer the sole responsibility of your organization, an **Inactive** status should be used.

In the RescueGroups.org Animal list (Animals > Animal List), you'll find that the **Default view** shows all animals with an active animal status.



Detailed information on Animal Statuses

This is a description of animal statuses and how they are commonly used by our organizations. Your organization can decide how best to use these statuses for your needs, but it is important for your team members to all be consistent and be aware of how these statuses are shared. You can make any status (other than **Deleted**) available publicly via the RescueGroups.org API. Statuses marked **No** in the Active? column below are considered Inactive.

Status	Active?	Description
Adopted	No	The animal will appear on the **Successes** web page (if you have the **Website Service**) and will be listed on the adopted pets lists on the adoption listing websites (as appropriate for your organization's settings). Adopted pets within the past six months export to Petfinder by default. However, you can disable this setting under **Animals > Settings > Export Settings**. Adopted pets are also available through the **RescueGroups.org API** for use by developers. *For organizations with Data Management or Website service:* Instead of selecting an **Adopted** status manually and entering an **Adopted Date** for an animal, we recommend that you use the **Adoptions** feature. **Animals > Adoptions > Add an Adoption.**
Available	Yes	The animal is available for adoption and will appear on the Animal List and Animal Browse web pages or be exported according to your organization's service configuration. On adoption listing websites, this status is listed as either *Availab le* or *Adoptable*, depending on their configuration.
Deleted	No	Animal records that were made by accident, duplicated, or imported but are no longer needed can be deleted. Be aware that RescueGroups.org automatically purges deleted animal records that have been deleted for over 30 days. When you delete an animal record, you are indicating that the animal record is no longer needed and is ready to be removed from the RescueGroups.org system (including pictures and all other related information). Deleted information will appear on the **Data Recovery** page for 30 days and then it will be permanently purged from the database.
Domestication	No	Rarely used status. Organizations most often use this status to indicate feral animals that they are helping to domesticate. Please be aware that this status will prevent these animals from being shared as Available on most adoption websites.
Euthanized	No	Typically used to identify animals that were euthanized while in your organization's care.
Foster	Yes	Some organizations use this to identify animals being fostered. We don't usually recommend the use of this status, as an animal with this status is not shared to many adoption websites. Instead we recommend listing the animal as Available and then using the foster contact and location fields to indicate it is being fostered.
Free Roaming	No	Typically used to identify feral animals that are not in your organization's care, but for which you may regularly monitor - such as cat colonies
Hold	Yes	A generic status typically used to identify animals that are actively in your organization's care, but for which the other active statuses do not apply. Note: This status does not appear to the public on the **Website** service unless you have changed the settings under **An imals > Settings > Public Statuses** (see above). Animals with the status of **Hold** are not exported to Petfinder or Adopt-a-Pet.com. We stopped exporting these statuses to Petfinder due to security concerns, as described in the following blog post: /important-change-to-petfinder-and-sync-app-exports/.
Intake	Yes	Typically used for animals that have just been received by your organization and are undergoing various intake procedures prior to being available for adoption.
Not Available	No	Generic status typically used to identify animals that are **not** actively in your organization's care, but for which the other inactive statuses do not apply
Passed Away	No	Typically used to identify animals that have died, either in your organization's care or not.
Pending	Yes	This status is used to identify an animal that has a pending adoption. Most organizations use this to quickly remove an animal from adoption listing websites once an application is being processed, while the animal is still in the organization's care. Note: This status does not appear to the public on the **Website** service unless you have changed the settings under **An imals > Settings > Public Statuses** (see above). Animals with the status of **Pending** are not exported to Petfinder or Adopt-a-Pet.com. We stopped exporting these statuses to Petfinder due to security concerns, as described in the following blog post: /important-change-to-petfinder-and-sync-app-exports/.
Reclaimed	No	Typically used to identify animals that have been reclaimed by their owner after an animal was lost.
Released	No	Typically used to identify animals that have been released into the community, for example feral or barn cat releases.
Returned	No	Organizations have used this status in a variety of ways, including returning a TNR animal to their colony. This is an inactive status and so should not be used to identify animals that are actively in your care.
Sponsorship	Yes	Indicates that an animal can be sponsored, but usually not available for adoption. You can learn more about sponsorships in the Sponsorships section of this User Guide. Note: These pets are not exported.
Stolen	No	Typically used to identify an animal that was stolen while in the organization's care.
Strayed	No	Typically used to identify an animal that was lost while in the organization's care.
Transferred	No	This status indicates that an animal was transferred to the care of another organization.

Treatment	Yes	This status can be used to indicate that an animal in your organization's care is actively undergoing medical or therapy treatments and is not currently available for adoption.

Popular Questions

Topics:

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1. 0 votes
   ### How can we embed our available or adopted animal data stored in RescueGroups.org for display on an external website service?
   - **4** answers
   - Whiskers & Tails Rescue Foundation
   - Sept 21, 2023
   - Space: Website Service Guide
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   - exports
   - animals
   - toolkit
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   ### How do I get my listings to automatically feed to Facebook?
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   - Jennifer Myers
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   - animals
   - website
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   - **2** answers
   - Tammy Mullins
   - Feb 06, 2024
   - animals
4. 0 votes
   ### Requests
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   - Anita Lowman
   - Feb 19, 2024
   - requests
   - animals
5. 0 votes
   ### Add a mixed breed choice for dogs
   - **1** answer
   - Richard [RG]
   - Feb 27, 2014
   - requests
   - animals
   - breeds
   - exports
6. 0 votes
   ### Change default location to "no"
   - **1** answer
   - Alana Woodbury
   - Jan 22, 2024
   - animals
   - exports
7. 0 votes
   ### What fields is the Asilomar Advanced Animal Statistics report pulling from
   - **0** answers

- Alana Woodbury
- Jan 20, 2024
- animals

8. 0
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status
Is there a way to view relationship from the Animal List page?
   - **1** answer
   - Michelle Caylor
   - Dec 08, 2023
   - animals
9. 0
votes
status
Can we increase the information exported to Adopt-A-Pet to include relationships?
   - **1** answer
   - Michelle Caylor
   - Dec 08, 2023
   - animals
   - exports
10. 1
vote
How do I duplicate an application? When I try to duplicate the resulting form is "Incomplete," and data from original form does not transpose.
   - **1** answer
   - Kirsten A Reed
   - Oct 25, 2021
   - animals
   - forms
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