

Managing_animal_status_Content_v1

Public vs Private Statuses

Any status that has been marked as Public may be shared through the RescueGroups.org API and FTP exports to other websites and users. By default, the only statuses that are public are **Available** and **Adopted**. You can confirm which statuses have been set to Public by going to **Animals > Settings** and selecting Public Statuses.

What statuses are exported?

Organizations can make any animal status public. If you make a status public, then it allows animals with that status to be exported through our Pet Adoption Toolkit and API (listed under API exports by going to **Animals > Exports**). In the case of the services that use data from our API, it's then up to that service what animal statuses they want to bring into their system. Only specific statuses are exported to Petfinder.com and Adopt-a-Pet.com. Specifically, the *Available* status is exported, and *Adopted* status can be exported if the option in Animal Settings is enabled.

You can prevent specific pets from exporting to the adoption listing websites and the **RescueGroups.org API** by selecting **No** for the Allow Export setting on the animal's record, regardless of the animal's status.

Making a status public

Remember, public statuses are those that allow sites to access that data via our API (see our What Statuses are Exported Section? above). **You can make any animal status public**, except for **Deleted**.

To select those statuses to make public:

1. Go to **Animals > Settings**.
2. Select Public Statuses from the list at the top or on the page.
3. Simply tick off the checkbox next to the status which you want to make available to the public.
4. Click **Save**.

Animals

Contacts

Animal List

Add an Animal

Templates

Animal Description Header & Footer

Locations

Microchip Registrations

Network

Exports

Imports

Settings

Search

Public Statuses

Choose which animal statuses you want to make available to the public.

[Update your organization's Public Statuses.](#)

Public Animal Statuses

[« Settings & Options](#) [« Animals Settings](#)

Public animal statuses

- | | | | |
|---|---|--|-------------------------------------|
| <input checked="" type="checkbox"/> Adopted | <input checked="" type="checkbox"/> Available | <input type="checkbox"/> Domestication | <input type="checkbox"/> Euthanized |
| <input type="checkbox"/> Foster | <input type="checkbox"/> Free Roaming | <input type="checkbox"/> Hold | <input type="checkbox"/> Intake |
| <input type="checkbox"/> Not Available | <input type="checkbox"/> Passed Away | <input type="checkbox"/> Pending | <input type="checkbox"/> Reclaimed |
| <input type="checkbox"/> Released | <input type="checkbox"/> Returned | <input type="checkbox"/> Sponsorship | <input type="checkbox"/> Stolen |
| <input type="checkbox"/> Strayed | <input type="checkbox"/> Transferred | <input type="checkbox"/> Treatment | |

[Select All](#) | [Unselect All](#)

Cancel Save

Active Status List

Available
Domestication
Foster
Hold
Intake
Not Available
Pending
Sponsorship
Treatment


All other statuses are considered inactive.


Active vs Inactive Statuses


RescueGroups.org would recommend that you use an **Active** status to identify animals that are currently in the care of your organization (including your volunteers). Once an animal's care is no longer the sole responsibility of your organization, an **Inactive** status should be used.

In the RescueGroups.org Animal list (Animals > Animal List), you'll find that the **Default view** shows all animals with an active animal status.

Animals

 Add an Animal

 Search Animals

 Settings

Current View: DefaultActions... ▾ Views: **Default** ▾  ☐ **All** Name

Detailed information on Animal Statuses

This is a description of animal statuses and how they are commonly used by our organizations. Your organization can decide how best to use these statuses for your needs, but it is important for your team members to all be consistent and be aware of how these statuses are shared. You can make any status (other than **Deleted**) available publicly via the RescueGroups.org API. Statuses marked **No** in the Active? column below are considered Inactive.

Status	Active?	Description
Adopted	No	<p>The animal will appear on the Successes web page (if you have the Website Service) and will be listed on the adopted pets lists on the adoption listing websites (as appropriate for your organization's settings). Adopted pets within the past six months export to Petfinder by default. However, you can disable this setting under Animals > Settings > Export Settings. Adopted pets are also available through the RescueGroups.org API for use by developers.</p> <div><p><i>For organizations with Data Management or Website service: Instead of selecting an Adopted status manually and entering an Adopted Date for an animal, we recommend that you use the Adoptions feature. Animals > Adoptions > Add an Adoption.</i></p></div>
Available	Yes	<p>The animal is available for adoption and will appear on the Animal List and Animal Browse web pages or be exported according to your organization's service configuration. On adoption listing websites, this status is listed as either <i>Available</i> or <i>Adoptable</i>, depending on their configuration.</p>
Deleted	No	<p>Animal records that were made by accident, duplicated, or imported but are no longer needed can be deleted. Be aware that RescueGroups.org automatically purges deleted animal records that have been deleted for over 30 days. When you delete an animal record, you are indicating that the animal record is no longer needed and is ready to be removed from the RescueGroups.org system (including pictures and all other related information). Deleted information will appear on the Data Recovery page for 30 days and then it will be permanently purged from the database.</p>

Domestication	No	Rarely used status. Organizations most often use this status to indicate feral animals that they are helping to domesticate. Please be aware that this status will prevent these animals from being shared as Available on most adoption websites.
Euthanized	No	Typically used to identify animals that were euthanized while in your organization's care.
Foster	Yes	Some organizations use this to identify animals being fostered. We don't usually recommend the use of this status, as an animal with this status is not shared to many adoption websites. Instead we recommend listing the animal as Available and then using the foster contact and location fields to indicate it is being fostered.
Free Roaming	No	Typically used to identify feral animals that are not in your organization's care, but for which you may regularly monitor - such as cat colonies
Hold	Yes	A generic status typically used to identify animals that are actively in your organization's care, but for which the other active statuses do not apply. Note: This status does not appear to the public on the Website service unless you have changed the settings under Animals > Settings > Public Statuses (see above). Animals with the status of Hold are not exported to Petfinder or Adopt-a-Pet.com. We stopped exporting these statuses to Petfinder due to security concerns, as described in the following blog post: /important-change-to-petfinder-and-sync-app-exports/ .
Intake	Yes	Typically used for animals that have just been received by your organization and are undergoing various intake procedures prior to being available for adoption.
Not Available	No	Generic status typically used to identify animals that are not actively in your organization's care, but for which the other inactive statuses do not apply
Passed Away	No	Typically used to identify animals that have died, either in your organization's care or not.
Pending	Yes	This status is used to identify an animal that has a pending adoption. Most organizations use this to quickly remove an animal from adoption listing websites once an application is being processed, while the animal is still in the organization's care. Note: This status does not appear to the public on the Website service unless you have changed the settings under Animals > Settings > Public Statuses (see above). Animals with the status of Pending are not exported to Petfinder or Adopt-a-Pet.com. We stopped exporting these statuses to Petfinder due to security concerns, as described in the following blog post: /important-change-to-petfinder-and-sync-app-exports/ .
Reclaimed	No	Typically used to identify animals that have been reclaimed by their owner after an animal was lost.
Released	No	Typically used to identify animals that have been released into the community, for example feral or barn cat releases.
Returned	No	Organizations have used this status in a variety of ways, including returning a TNR animal to their colony. This is an inactive status and so should not be used to identify animals that are actively in your care.
Sponsorship	Yes	Indicates that an animal can be sponsored, but usually not available for adoption. You can learn more about sponsorships in the Sponsorships section of this User Guide. Note: These pets are not exported.
Stolen	No	Typically used to identify an animal that was stolen while in the organization's care.
Strayed	No	Typically used to identify an animal that was lost while in the organization's care.
Transferred	No	This status indicates that an animal was transferred to the care of another organization.
Treatment	Yes	This status can be used to indicate that an animal in your organization's care is actively undergoing medical or therapy treatments and is not currently available for adoption.