

Getting familiar with your account interface

When you first log in to your RescueGroups.org account, you may want to refer to this page to help you tour your personal account interface page. Each person in the organization sees a personalized account page, although all personal account pages have the same basic information in the same layout. Admins for the account may have different controls, and users have a "My Fosters" page customized to the fosters listed under their names.



Where do I find it?

Your personal account interface page is what you see when you log into your account at RescueGroups.org.

On this page:

- [Overview of the features of your account screen](#)

Related pages:

- [Searching your account](#)

Overview of the features of your account screen

After you log in to your RescueGroups.org account, you will see your personal account home screen, like the one below. It's a good idea to get familiar with how items are grouped and where they're located. Please spend some time exploring the items available below each heading: **Animals**, **Contacts**, **Website**, **Features**, etc.

- To change your username, password, and preferences, click **My Settings**, located to the right of your name and using a small gear icon.
- Access our user guides online from the **Help & Support** box on the right.
- If you are a Site Admin, you can access the **Account Settings** under **Services > Account Administration**.
- The **Quick Links** section in the middle of the page includes links to our most used features, such as adding or searching for an animal, adding or searching for a contact, adding volunteers (your basic "role" in the organization), adding a location, event, and adoption. It also includes a link to the reports you can pull.
- The **My Rescue** section, also in the middle of the page, is personalized to each user. This section shows your fosters and other information that pertains only to you.
- Notice the boxes on the left. You can search the site, add animals, contacts, and so forth from here, and most importantly, contact customer support.



Service Note

Depending on your service or your personal security permissions, you may not have access to all of the links below under each heading.



For convenience, there are many ways to access the same information or function, like **Adding an Animal**:

- From the **Animals** menu at the top (**Animals > Add an Animal**)
- From **Quick Links: Add An Animal**
- From the left navigation bar, under **Add a new...** select **Animal**, then click **Go!**

Lost? Can't find something? [Click here](#)

Search Site

Animals

Add a new...

Choose one...

Support

[Get Support](#)

Your organization (Your organization's account number)

Your first name

My Rescue

- My Fosters (0)
- My Reports (0)

Quick Links

- [Add an Animal](#)
- [Search Animals](#)
- [Add a Contact](#)
- [Search Contacts](#)
- [Add a Volunteer](#)
- [Add a Location](#)
- [Reports](#)

New Messages (17)

Help and Support

Getting Started

- [User guide](#)
- [Change your Password](#)

Support

- [Contact Support](#)

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Message Center Preview

Messages

- [Video testimonials, New Adopted & Hidden Pet Lists, QR codes, and more!](#)
- [Would you help us by writing a testimonial?](#)
- [We'd like to provide you with faster services](#)
- [Vote so RescueGroups.org can receive \\$10,000!](#)
- [What's New At Adopt-a-Pet.com In November](#)

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