

About your invoices

On this page:

- [Paying your bill](#)
 - [Paying by check](#)
 - [Paying with PayPal](#)
- [If you can't access your invoice](#)
- [Watch this helpful video](#)
- [If you are looking to Volunteer or Donate please see the following link](#)

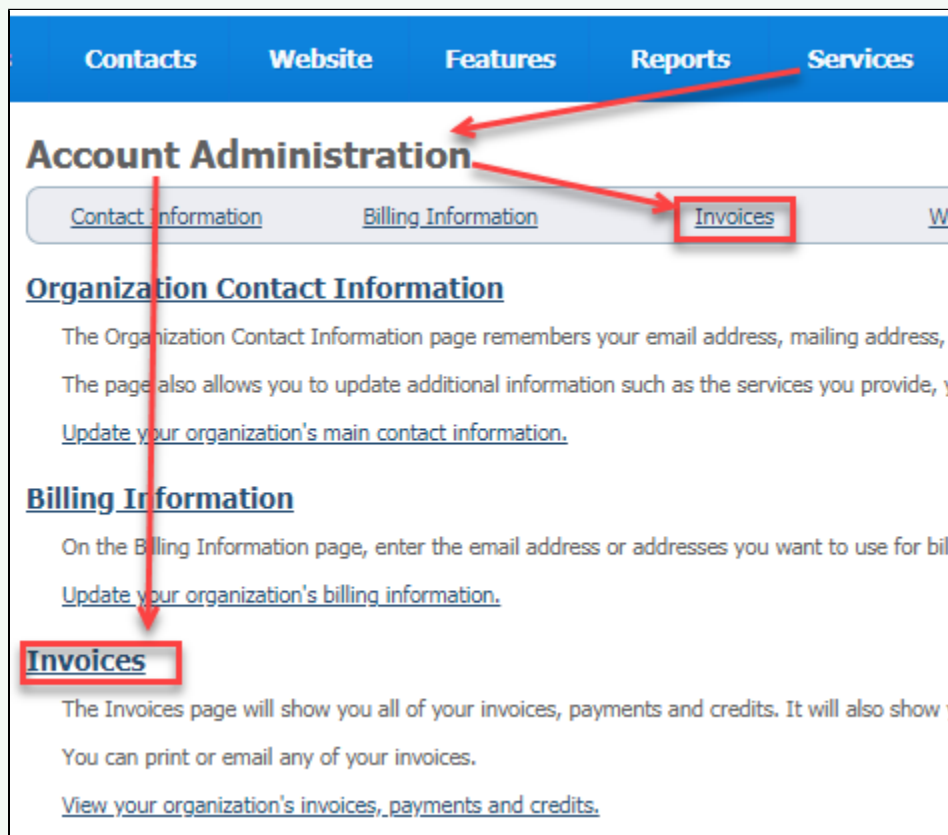
Related pages:

The **Invoices** page shows you all of your invoices, payments, and credits.



Where do I find it?

Find the Invoices page at **Services > Account Administration > Invoices**.

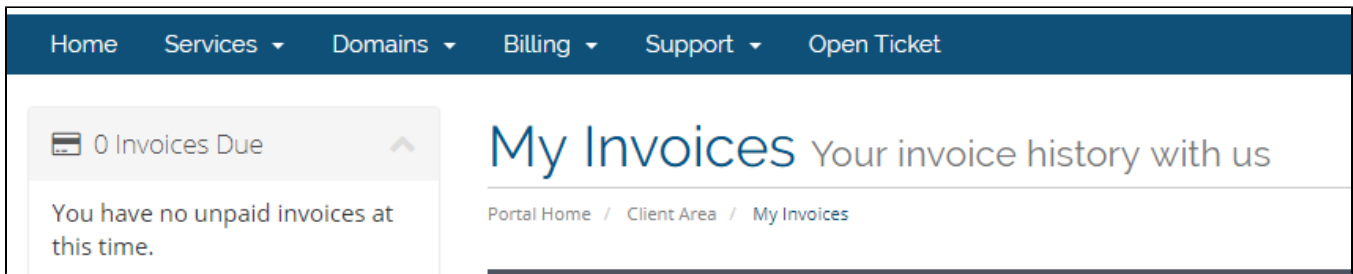


The following actions are available for Invoices with the specified service and user roles:

Action	Description	Services	User Roles
View	Able to view account invoices	All	Accounting Admin
Email	Able to email an invoice	All	Accounting Admin

From the invoices list, you can print or email any of your invoices. You may need to email the invoice to another person within your organization if they do not have access to your Rescuers.org service. However, there is an **Accounting** security role so you can grant staff access to just the **Invoices** page

You can also see your current balance and pay online with a PayPal account (or credit card through PayPal). See the section below, [Paying with PayPal](#).



Paying your bill

We accept two forms of payment: check and PayPal. You can also pay by credit card using PayPal.

Paying by check

Mail your check with a copy of your invoice (or your organization's name and ID) to:
RescueGroups.org
P.O. Box 1245
Bowie, MD 20718-1245

Paying with PayPal

1. Log in to your RescueGroups.org account (Browse to <https://rescuegroups.org> and click the **Login** button at the top of the page.)
2. Access **Services > Account Administration** from the menu.
3. Click the **Invoices** link.
4. Ensure that PayPal is selected in the drop-down box in the upper-right hand corner of the invoice just below **UNPAID**.
5. Click the **PayPal** button to add your balance to your cart.
6. Check out using PayPal.

You may find our Video on Paying with PayPal helpful as well found on our YouTube page here: <https://www.youtube.com/watch?v=krTcZzloBoA>

If you can't access your invoice

If you can't access your invoice using the instructions above, you can send payment with PayPal to payments@rescuegroups.org – then please immediately let [support](#) know (including the PayPal transaction ID) that you have made a manual PayPal payment so we can post the payment to your account.

Watch this helpful video

We've prepared a video for you to help you access and pay your invoices.

If you are looking to Volunteer or Donate please see the following link

<https://rescuegroups.org/about-rescue-groups-org/donate-or-volunteer/>

Popular Questions

[animals](#) [invoices](#) [invoice](#) [animal](#)

Can you list success stories via API?

1 answer • [Berta Roebuck](#) • Aug 16, 2022 • Space: [API Developers Guide](#)

[animals](#) [adoptions](#)

Can we deactivate custom animal groups?

2 answers • [Jean M. Galloway](#) • Aug 09, 2022

[animals](#)

In import files, what is the appropriate file name for pictures?

2 answers • C Marie Steele • Jul 21, 2022

animalsimportpictures

Is adopted date required field?

1 answer • Michele Stepp • Jul 12, 2022 • Space: Data Management Guide

animalsstamp

How do I remove automatic verbiage from Petfinder exports?

1 answer • Jessica • Nov 08, 2018

petfinderanimalswebsiteexports

How change a PDF contract after implementation?

1 answer • Susan Stillman • Jun 07, 2022

animalspdfcontractanimal

show all the thumbnails on the animal details page?

1 answer • Trish Roque • Jun 06, 2022

websitesanimals

Can we increase video popup size?

1 answer • Trish Roque • Jun 06, 2022

websitesanimals

Doesn't RescueGroups.org collect information from Petfinder and Adopt-a-Pet and kept our animals updated?

1 answer • Karen Thomas [RG] • May 31, 2022

animalsexports

How can I add Ferrets to the species dropdown when adding an animal?

3 answers • Louis Goldstein • May 04, 2022 • Space: Getting Started with RescueGroups.org

animals

Have a question about this topic?