

Updating and confirming your domain name contact information

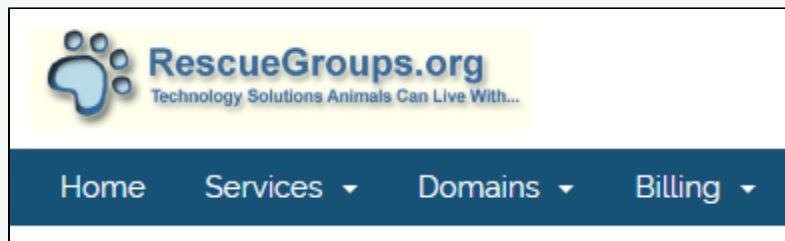
You can change the contact information on your domain names at any time. In fact, organizations that have a domain registered with RescueGroups.org are required to confirm their contact information on a regular basis. You will receive a regular email notice that tells you when to update your domain contact information. In doing so, you may notice that the contact information is out of date and needs to be changed. Follow the directions below to change the contact information for your domain.

✔ Where do I find it?

You can update or confirm your domain contact information from the **Domains** control panel. Go to **Services > Account Administration > Your Services**.

Account Administration

[Contact Information](#) [Billing Information](#) [Invoices](#) [Website Hostname](#) [Data Recovery](#) [Audit Log](#) [Your Services](#)
[Messaging Settings](#)



On this page:

- [What to do when you receive a notice about confirming your domain name contact information](#)

What to do when you receive a notice about confirming your domain name contact information

When you receive a notice asking you to confirm or update your domain name contact information, the letter will look like the one below.



[Redacted]

Reminder to verify the accuracy of Whois data for [Redacted]

1 message

RescueGroups.org <domains@rescuegroups.org>
To: acct+[Redacted]@rescuegroups.org

Thu, Aug 16, 2018 at 7:22 AM

Dear Registrant,

This automated message is a reminder to help you keep the contact data associated with your domain registration up-to-date. We have the following information on record, about your domain name [\[Redacted\]](#) with us:

Domain: [\[Redacted\]](#)

Registrar Name: PDR Ltd. d/b/a PublicDomainRegistry.com

Registrant:

Name: [Redacted]

Company: [Redacted]

Address: [Redacted]

City: [Redacted]

State/Province: [Redacted]

Country: [Redacted]

Postal Code: [Redacted]

Email: [acct+\[Redacted\]@rescuegroups.org](mailto:acct+[Redacted]@rescuegroups.org)

Administrative Contact:

Name: [Redacted]

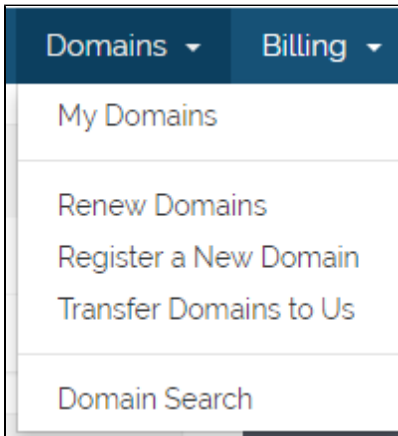
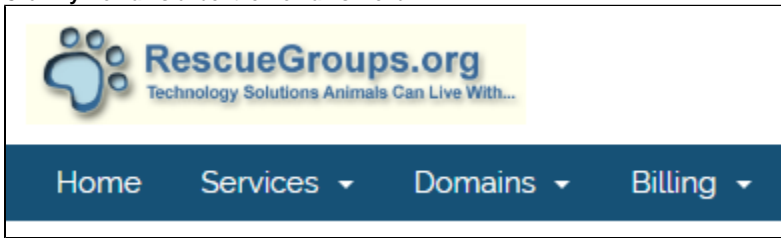
Company: [Redacted]

Address: [Redacted]

To confirm or update the contact information for your domain:

1. Click the **Your Services** button from the **Account Administration** button in the **Services** tab of your account dashboard. A new screen opens.

2. Click **My Domains** under the **Domains** menu.



3. Select **Edit Contact Information** under the menu for the domain name that you need to update.
4. Make sure the **Specify custom information below** is selected, and then update the information if necessary.
5. Click **Save Changes**.

Popular Questions

We can't find any questions. Check the topic exists.

Have a question about this topic?