

Instructional videos

We've prepared some videos so that you can get a quick look at some of our features. More videos will be added as they are created, so check back! If you would like us to create an instructional video on a specific topic, just ask us.

You can view these videos from this page, which is separated into rough categories, or you can view them in fullscreen from our YouTube channel:

<https://www.youtube.com/channel/UCGBoRD21EasDfJ6wELJI0vw>

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Category I - Videos about our Services

[Introduction to RescueGroups.org](#)

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The Website Service

Get a high-level view of the Website Service, and how it can benefit your organization.

Category II- Logging in, Basic Navigation and Account Management Related videos

Quick Lesson- Logging in

A quick lesson on how to log in to your RescueGroups.org account.

Logging in and navigating RescueGroups.org

Learn how to log in to your RescueGroups.org account and navigate the different ways you can search for information.

Retrieving your login information

Having trouble logging in?

Updating your organization's contact and billing information

Assigning and Deleting User Roles

Getting support from RescueGroups.org

Adding, removing, and downgrading your services

Using data tables

Learn how information is organized in your account, how to use data tables to your advantage, and how to manage the way you view and sort your information. You can also learn how to make updates very quickly to certain information.

How to pay your invoices

Category III- Working with Animals, Media, and Animal Exports

Enabling animal exports

Disabling the Animal Exports feature

Adding new animals to your database (including images and videos)

Quick Lesson- How to Search for an Animal

Managing videos for existing animals

Adding, reordering, deleting, and cropping images for animals already in your database

Rotating pictures in Windows 10

Rotating pictures in Mac OSX

Adding Animal Adoptions ** For use with our Data Management or Website Service users only*

Adding automatic microchip registrations when adding adoptions ** For use with our Data Management or Website Service users only*

Managing Animal Adoptions ** For use with our Data Management or Website Service users only*

Introduction into the Animal Journal Feature ** For use with our Data Management or Website Service users only*

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The Website Service Overview

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Website Service Features Tour

The WYSIWYG (What you see is what you get) web page editor

Category V- Email Marketing Related

How to Add Subscribers to an Email Marketing Campaign

Popular Questions

[Help](#)cs:

No questions found.

Have a question about this topic?